SPOTSWOOD CONSULTING

An SBA 8(a) Certified Company #306267

SERVICE OFFERINGS

SERVICE DELIVERY MODELS
- Project Outsourcing
- Help Desk/Call Center as a Service
- Staff Leasing
- Virtual Captives
- Build-Operate-Transfer
- Services per Segment
- Small Businesses
- Mid-sized Businesses
- Large Corporations

ICT & INTERNET
- Technical Support
- Web Development
- Software Development
- Mobile Application Development
- Game Development
- Search Engine Optimization
- Search Engine Marketing
- Social Media Marketing

CREATIVE SERVICES
- Web Design
- Graphic Design
- Ad Design
- Print & Prepress
- Flash Design
- Animation
- 3D Modeling
- Game Design

ENGLISH LANGUAGE SERVICES
- Customer Support
- Telemarketing
- Copywriting
- Proofing and Editing
- Transcription
- Content Moderation
- Game Moderation
- Community Moderation

BACK OFFICE
- Shared Services
- 24/7/365 Follow the Sun
- Data Processing
- HR & Recruitment
- Accounting & Bookkeeping
- Personal Assistants

OUTSOURCING SERVICES

Spotswood Consulting is proud to provide global outsourcing services. We can work with you on outsourcing solutions onshore, near shore, or offshore. We help companies get outsourced in an easy and effective way, enabling them to drastically reduce their costs, increase their flexibility, and extend their global reach. Specializing in a wide variety of disciplines, our identified proficiencies match the core competencies of our talented workforce.

Spotswood Consulting truly stands out because of its unique approach to outsourcing. We are unmatched in the professionalism and dedication with which we deliver our services. Our transparent pricing models are unique in the outsourcing industry and effectively remove the conflicts of interests that would normally exist between a client and its outsourced provider.

We provide 24x7x365 Service/Help Desk Support which include: voice, data, network, systems, workstations, servers, email, applications and more…whatever you need. We will develop customized inbound and outbound call center solutions that exceed your expectations.

We offer multiple delivery models, each targeting a specific market segment, which enables us to serve any kind of organization ranging from small start-ups to large multinational corporations.

Spotswood Consulting utilizes our consultative approach that focuses upon people, process, and technology. We understand that technology is only as effective as the strategy and design so we begin there to customize the customer experience. After conducting an assessment we are able to develop a strategic plan and roadmap that incorporates best practices and industry standards.

Outsourcing requires a great deal of trust in your partner. Our focus has always been on gaining that trust by building your business with our guiding principles of transparency, professionalism, interest alignment, and maximum return on investment. We believe we are one of the best outsourcing services providers and we'll go the extra mile to prove it to you.

Contact us today and let's get started!

> **"** *We aim to build long-term relationships by providing solutions which maximize customer's benefits and ROI.*